## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Ravindra K. Shetty et al.

Title:

SYSTEM AND METHOD FOR BUSINESS GOAL-OPTIMIZATION WHEN CUSTOMER

DEMAND CANNOT BE SATISFIED

Docket No.:

H0002099.33506

Filed:

June 27, 2001

Examiner:

Peter H. Choi

Serial No.: 09/893,091

Due Date: June 30, 2008

Group Art Unit: 3623

## **MS Appeal Brief**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

 $\underline{X}$  A return postcard.

X An Appellant's Reply Brief (5 Pages).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG & WOESSNER, P.A.

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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: MS Appeal Brief, Commissioner for Patents, P.O. Box 1450, Alexandria, VA

22313-1450, on this 4 day of May, 2008.

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(GENERAL)